HEA 403 : Healthcare Quality & Safety

This course is based upon the Institute for Healthcare Improvement (IHI) Open School competencies in Safe and Quality Health Care Delivery. Students will develop the knowledge, skills and attitudes required to deliver high-quality care to patients and families. A focus of the course will be on identifying methods and strategies for evaluating safe delivery practices, integrating concepts of high-quality care delivery in practice and identifying potential areas in need of improvement in the practice setting. Additional concepts of interdisciplinary teamwork will be discussed to promote high-quality and safe health care delivery practices and quality improvement initiatives.

Credits 4